

# Pinevine

## Contents

Waitangi Weekend Close ..... 1

Handy Contacts ..... 1

Welcome to 2024 ..... 2

Andrew’s Welcome Message ..... 2

Finger jointer in transit ..... 4

Mr and Mrs Marsters ..... 4

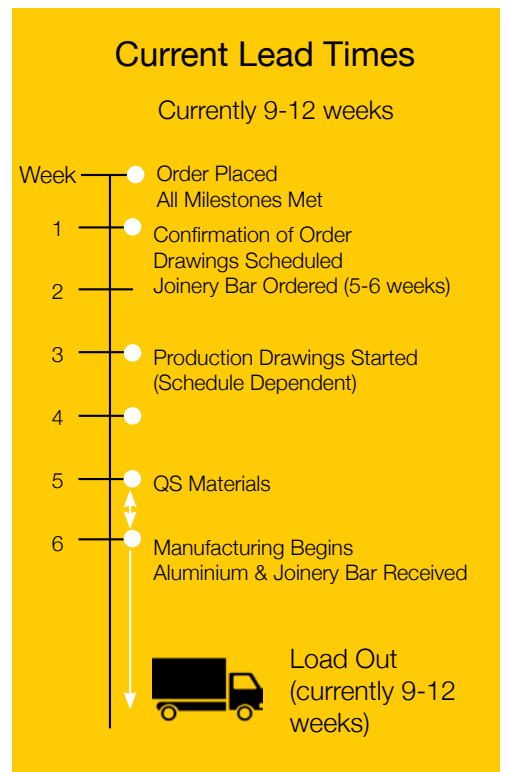
Explore our brand-new Extranet – Access Resources Today!..... 5

Congratulations Zane! ..... 5

Lockwood Builders Declaration, Warranty and Welcome Gifts ... 6

Product Catalogue Out Now ..... 7

X-Factor Phil..... 7



**Waitangi Weekend Close**

**Please note the Lockwood Factory and Office will be closed Monday 5th February (the day before Waitangi).**

## Handy Contacts

Here is a summary of handy contacts. We will keep this list up to date and on the front page of Pinevine each issue. See more at [lockwood.co.nz/resources](http://lockwood.co.nz/resources)

### What

- Field Reports
- Builders on-site Checklists
- Lockwood Component Orders
- Sundry Orders
- General enquiries / unsure

### Address

Now Online!  
visit [bit.ly/LockwoodFieldReport](http://bit.ly/LockwoodFieldReport)  
[info@lockwood.co.nz](mailto:info@lockwood.co.nz)  
[accounts@lockwood.co.nz](mailto:accounts@lockwood.co.nz)  
[courtmarsters@lockwood.co.nz](mailto:courtmarsters@lockwood.co.nz)  
[info@lockwood.co.nz](mailto:info@lockwood.co.nz)

## Welcome to 2024

### Andrew's Welcome Message

On reflection, we'll remember 2023 as a year when the Lockwood team navigated challenges and achieved success.

Our challenges stemmed from difficult economic conditions resulting in a substantial drop in orders in the factory and our commitment to significant capital improvements to the Lockwood plant. We are ending this financial year with our cashflow a little worse for wear, but we are now ready to take advantage of the change in the economic tide for a slow-but-steady rebuild of our fortunes.

In terms of achievements, there is a lot to celebrate. Firstly, a big shout out to Chris Dibley and Jack Irwin, who joined our Management team and ably demonstrated our commitment to continuous improvement in everything we do. Likewise, it's been great to see Court Marsters make the jump from Machinist to take on his new Logistics role and Mel Manaig, who has very quickly come up to speed in his costings role. I sincerely believe our people are the special sauce that makes Lockwood go and I am proud of the supportive, collaborative and friendly culture we have developed here.

At the end of last year we concluded the five-year project to upgrade our Treatment plant. The installation of 'SuperVault' tanks not only made our treatment plant fully compliant – one of only two fully compliant LOSP plants in New Zealand - but also showcased our commitment to innovative and environmentally responsible solutions.



## CodeMark»»»

Furthermore, we've achieved a significant milestone with the renewal of our CodeMark certificate. Our CodeMark certification is now over ten years old! The transition to triennial audits reflects the trust our auditors place in our systems and processes. Recent changes to the CodeMark certification scheme means we should see a rise in CodeMark's value in terms of expediting consent processing.

Our CodeMark certification audit gave us the push to finish work on a suite of resources we published, including the new Lockwood Specification and new guides for Lockwood Joinery, Maintenance and Warranties, the Designers Handbook and most recently, the Lockwood Product Catalogue. These resources are aimed at providing comprehensive insights into our building system, facilitating smoother transactions and ensuring our partners have the necessary knowledge at their fingertips. We'll be continuing this work with the Revised Engineers Handbook and new Assembly Manual for release later this year.

In the near future, we are excited to introduce Lockwood LWS I-Beams and LWS Finger-Jointed Continuous Span SG8 Solid Timber. These additions promise to revolutionise construction possibilities, offering superior strength, versatility, and innovative solutions for joists, midfloors and rafters.

Additionally, we are eagerly anticipating the installation of our new finger jointer. This state-of-the-art equipment represents more than just a technological upgrade—it's an opportunity for us to minimize waste and further contribute to sustainable and efficient manufacturing processes. We believe this investment aligns with our commitment to environmental responsibility and operational excellence.

On behalf of the Lockwood office and manufacturing teams I want to express my gratitude to our partners. We enjoy the continued support from Lockwood Contractors, Builders, Designers and Engineers we appreciate the care you take to look after our Lockwood homeowners. Your feedback and collaboration is vital for our continuous improvement and innovation, and we warmly invite you to stay in contact with us and share your problems, solutions and opinions.

Lastly, a big, big, shout out to our Show Homeowners and operators: your investment is vital to our success. Thank you!



## Finger jointer in transit

Our new finger jointer has embarked on a nautical adventure across the high seas!

The custom built Powermax machine was ordered from Marinus, a family owned company based in the Netherlands who develop and build machinery for wood processing all over the world. The Marinus Powermax line is a new and unique process for finger jointing and our machine will be the first of its kind in NZ.



The compact production line profiles horizontally, applies adhesive, cuts out defects, presses and cuts to length. Horizontal profiling will mean fingers won't be visible on the face of our boards. Instead, you will see fingers on the sides of (for instance) cappings, door frames and posts.

The new machine replaces our cherished Dittmer line, which faithfully served us for nearly 50 years and brings with it significant advancements. Unlike its predecessor, capable of finger jointing a minimum length of 1.2 meters, the Powermax machine boasts a lower limit of 450mm, minimising waste. It is also the only finger-jointer that can join down to 8mm thickness. The much awaited arrival of our new machine is scheduled for early March.

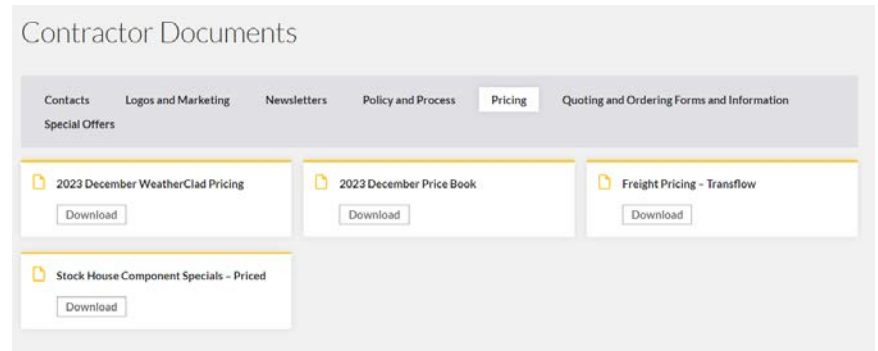
## Mr and Mrs Marsters

Early in January, Court and partner Jade Phillips tied the knot in a joyous ceremony surrounded by loved ones in Rotorua. Despite a sprinkle of rain, the couple, together for 15 years and blessed with two beautiful children, had a wonderful celebration for their special day. Let's extend our heartfelt wishes to Court and Jade for a lifetime of love and marital bliss.



## Explore our brand-new Extranet – Access Resources Today!

Exciting News! Our Lockwood Extranet has received a major upgrade and is now conveniently hosted at [lockwood.co.nz/resources](http://lockwood.co.nz/resources). This revamped system is designed to offer a more accessible and streamlined experience, clearing away the clutter from the old system.



Many resources are publicly available on the page, including brochures, flyers and essential information under our CodeMark certificate. However, exclusive files and confidential information, like pricing details, are reserved for registered members. Contractors seeking access can easily complete a straightforward registration process. The new system allows members to register using an email address of their choice, doing away with the need for @lockwood.co.nz email addresses. Members also have complete control over creating and managing their passwords.

Once approved and logged in, members can access detailed floorplans and elevations for the homes listed on the website, replacing the need for the Design Reference Library. To access these files, navigate to the home listing and click on the "Detailed Plans" button to download.

We encourage contractors to register for membership at their earliest convenience. Your feedback is valuable to us and we'd love to hear your thoughts on our new Resources experience.

## Congratulations Zane!

We are excited to have another one of our staff members complete the "The New Zealand Certificate in Architectural Aluminium Joinery (Level 3) with strands in Machining and Fabrication".

Zane White was presented his AAJ certificate by Matt from BCITO late last year. Zane has worked extremely hard over the past 18 months to achieve the qualification and was stoked to have Etuale and the Aluminium Joinery team support him to succeed.



Having another qualified team member strengthens our Aluminium Joinery department massively and it's wonderful to have supported Zane to gain this qualification at Lockwood. We now have three qualified Architectural Aluminium Joiners on the team, Etuale, Willie and Zane.

## Lockwood Builders Declaration, Warranty and Welcome Gifts

The conditions of our Codemark Certificate mandate a Builders Declaration upon the completion of a Lockwood project. Recent updates to the CodeMark certificate also necessitate these checklists for CCC to be issued by your local BCA. To streamline the process and enhance accessibility for builders and contractors, we are revising our procedures regarding the completion and return of the checklist. This aims to ensure that every Lockwood home has a completed checklist, with the receipt of the checklist triggering the dispatch of the client's New Home Gift and Warranty Information.

The Builder's Declaration has transitioned to an online format, making it easy to complete on various devices and can be accessed using a QR code provided on the plans. Additionally, for those preferring a paper format, the checklist is available in hard copy. Submit your checklist online or send a scanned copy to [info@lockwood.co.nz](mailto:info@lockwood.co.nz)

Lockwood Frontline staff will:

- Confirm receipt of the checklist and delivery address for the New Home Gift from the contractor.
- Attach the checklist into CRM for future access and update the sales/build stage on the Opportunity as required.
- Forward a copy of the checklist to [technical@lockwood.co.nz](mailto:technical@lockwood.co.nz)
- Prepare and send the welcome gift, warranty information and customer feedback survey to the clients.
- The frontline team will follow up with contractors to ensure the Builders Declaration is received.



### Lockwood Builders Declaration

Version 6 | November 2022

Date:

Contractor:	
Client Name:	
Job Number:	
Builder:	LBP Number:
Builder Contact Details:	

The following are essential Lockwood activities that must be confirmed as having been completed during the build of a Lockwood Home.

Activity Performed	Initial
<b>First Board Installation Process</b>	
<b>Seating Profiles</b>	
<ul style="list-style-type: none"> <li>• Fix as Lockwood detail manual (900 crs max) unless otherwise specified</li> </ul>	
<ul style="list-style-type: none"> <li>• Timber floors: 4 x 40 x 2.8 galv clouts / floor &amp; 2 to wall unless otherwise specified</li> </ul>	



Scan to complete online

## Product Catalogue Out Now

Introducing the Lockwood Product Catalogue – your comprehensive guide to a range of products supplied by Lockwood. No more confusion, no more uncertainties – all the information is at your fingertips.

You'll be blown away at just how many items Lockwood manufacture and supply, all outlined and collated in the document. Each product is clearly presented as a detail drawing including overall dimensions. Supply options such as maximum lengths and size choices are included where applicable, and treatment levels of the timber components are noted along with product codes for staff reference. The clear information and supporting images mean less confusion, making for a more streamlined ordering process.

The Product Catalogue is an incredible resource and builds on the work we have been doing to update, modernise and create user-friendly documentation. A hard-copy of the catalogue is on it's way to contractors this week, or members can download a digital copy at [locwkood.co.nz/resources](http://locwkood.co.nz/resources).



## X-Factor Phil

This year, we honored one exceptional staff member with a well-deserved X-Factor award, recognizing their outstanding contributions. The prestigious X Factor Trophy, symbolising Extraordinary Excellence, was bestowed upon Phil Hindrup during our end-of-year Christmas celebration.

Phil's nomination was a result of his remarkable commitment to upholding compliance across various domains, including Export Logistics, Engineered Wood products and Phytosanitary standards. His efforts extended to our Field Reporting system, where he proactively identified trends and pursued opportunities for improvement. Not stopping there, Phil undertook significant responsibilities to ensure compliance with CodeMark and a successful audit, showcasing his dedication to maintaining the highest standards. His willingness to assist others and take on additional responsibilities, coupled with a dedicated commitment to his role, positioned him as the inaugural recipient of our newly established annual award – the X Factor Trophy, Exemplifying Extraordinary X-Factor Excellence.

